

FAQs

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ASSEMBLY, ROUTINE MAINTENANCE AND TECHNICAL QUESTIONS

a. How do I assemble my new SEBO vacuum?

Please refer to our assembly demonstration videos or your Owners' Manual for instructions. The videos are found in the How-To Videos section of this website.

b. Is there a recommended maintenance schedule?

There is not a specific "schedule." How often your vacuum needs routine maintenance depends on how frequently you vacuum or the amount of its operating time. The basic maintenance procedures for SEBO vacuums are to: Replace the filters every 10 to 20 bags or when they appear to be excessively dirty. Change vacuum bags when full. Remove excessive hair or debris build-up from brush roller bristles. Replace brush rollers when bristles are worn. Immediately remove any clog or obstruction from the airflow pathway.

c. How do I remove a clog from the airflow pathway?

Please refer to our clog removal demonstration videos or your Owners' Manual for instructions. The videos are found in the How-To Videos section of this website.

d. How do I change my bags and filters?

Please refer to our bag and filter change demonstration videos or your Owners' Manual for instructions. The videos are found in the How-To Videos section of this website.

e. How do I clean or replace my brush roller?

Please refer to our brush roller change demonstration videos or your Owners' Manual for instructions. The videos are found in the How-To Videos section of this website.

f. To whom do I direct technical questions about my SEBO?

Call SEBO Customer Service at **800-334-6614** and ask for technical support. Our tech representatives are available Monday – Friday, 8:00 am – 5:00 pm MST, or they can be reached via e-mail at info@sebo.us.